



FAMILY
ENGAGEMENT LAB

PARENT & TEACHER SURVEY RESULTS
May 2020

www.familyengagementlab.org

The coronavirus-forced school closures have dramatically shifted roles and routines for educators and families across the country. As parents and teachers take on new responsibilities related to children's education, **evolved needs have emerged.**

To ensure that Family Engagement Lab continues to provide timely and impactful solutions that build parent-teacher partnership around learning, as well as parents' capacity to support learning at home, we conducted research with our educator and family users to learn more about their experiences, wants, and needs during this time.

What follows are the results of two surveys conducted during April and May 2020:

- *Parent survey:* 737 Preschool through 5th grade parents
- *Teacher survey:* 89 Preschool through 5th grade teachers

Here is what families and educators had to say.

Teachers said:

Right now, I wish I could tell my students' parents/caregivers that

I know that distance learning is hard and overwhelming, and I feel the same way. We're in this together.

They are doing an amazing job being a parent and a teacher to their kid.

I am blown away by their resilience during this time. I would hope to tell them that I wish we could all be together in the classroom again but until that happens, I am here for them and will try my best to create a fun and exciting learning experience that's doable at home.

Parents said:

Right now, I wish I could tell my child's teacher that

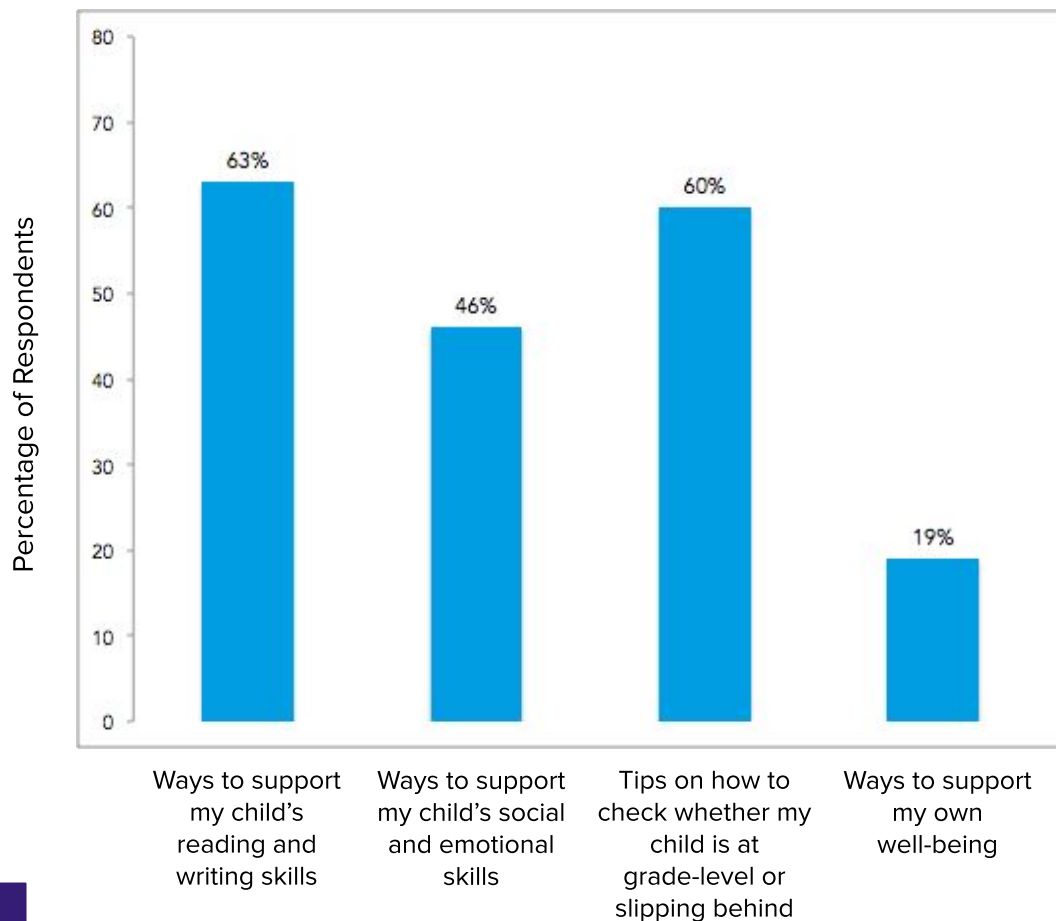
She's doing a great job at keeping students and families connected! I'm grateful for her.

She is fantastic, but I am totally overwhelmed with the kids' schedule and meetings, and they are too.

I appreciate her adaptability and her willingness to listen to her class and the struggles they voice. She has been a positive light in the darkness.

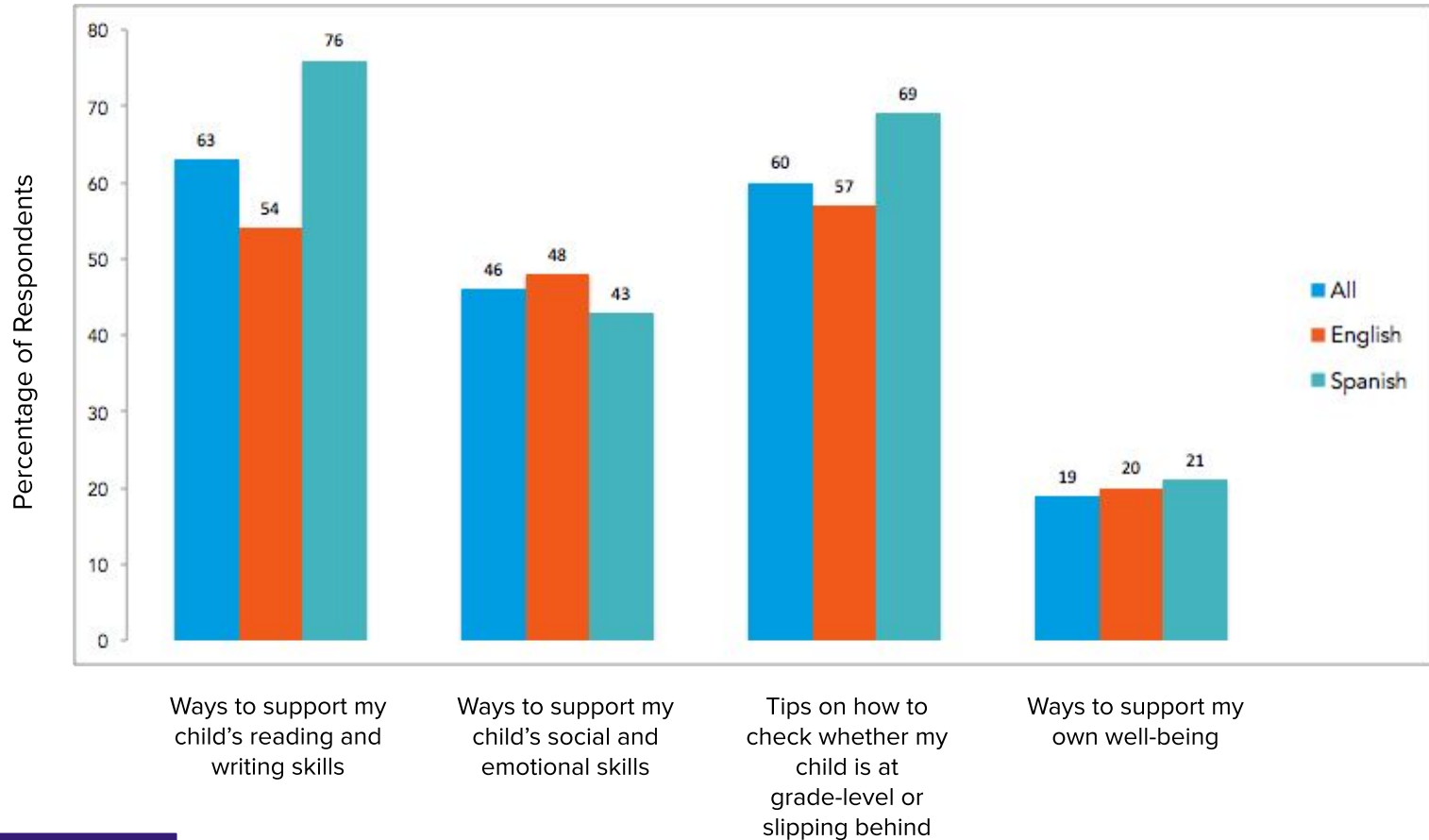
Parent Survey Results

What type of text messages would be most helpful to you right now?



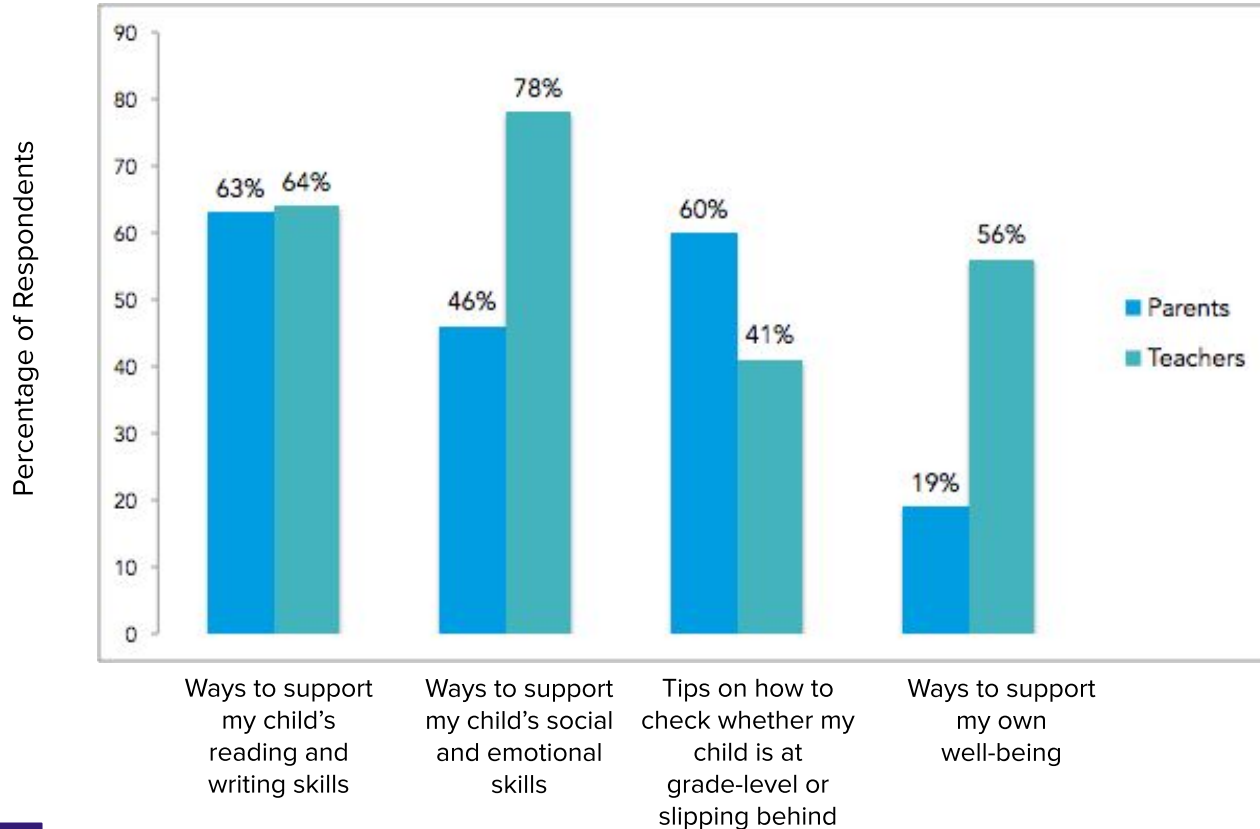
Note: Respondents were asked to check all that apply

Analysis by language - What type of text messages would be most helpful to you right now?

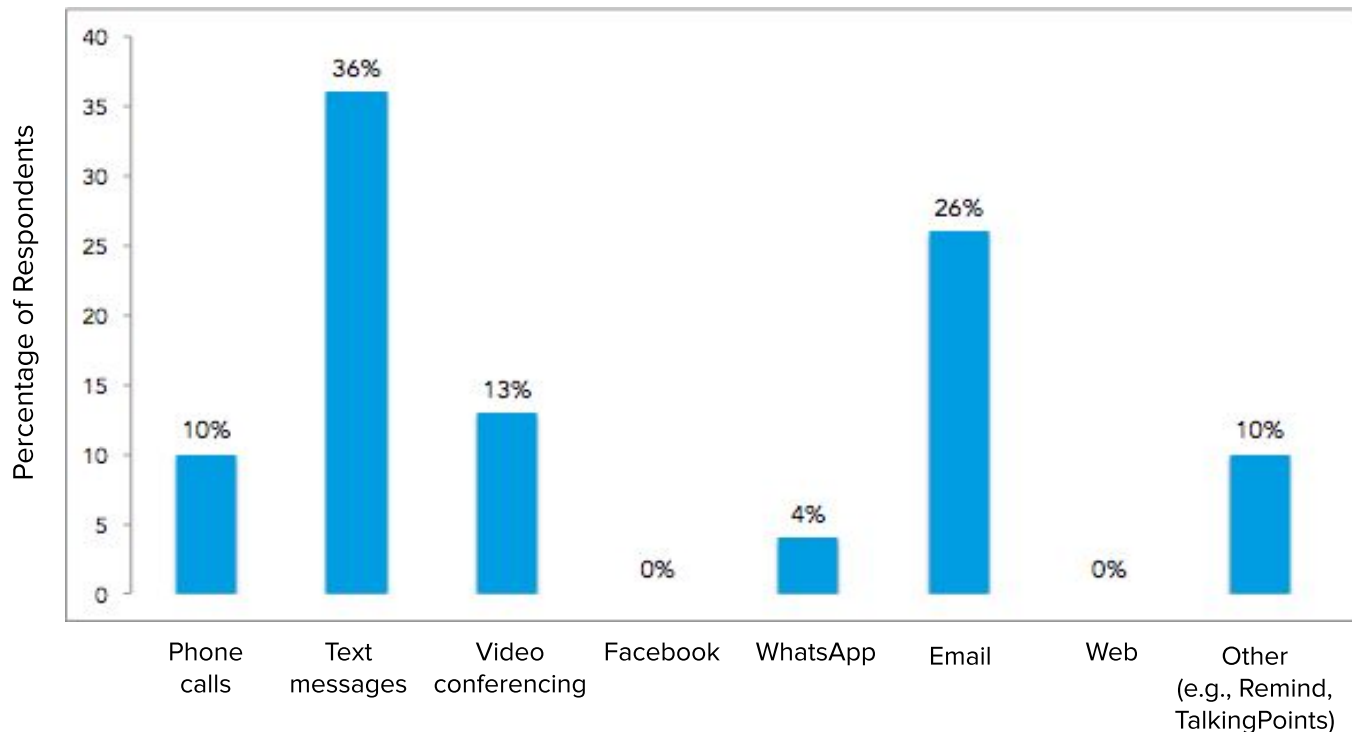


Analysis comparing teachers and parents -

What type of text messages would be most helpful for parents right now?

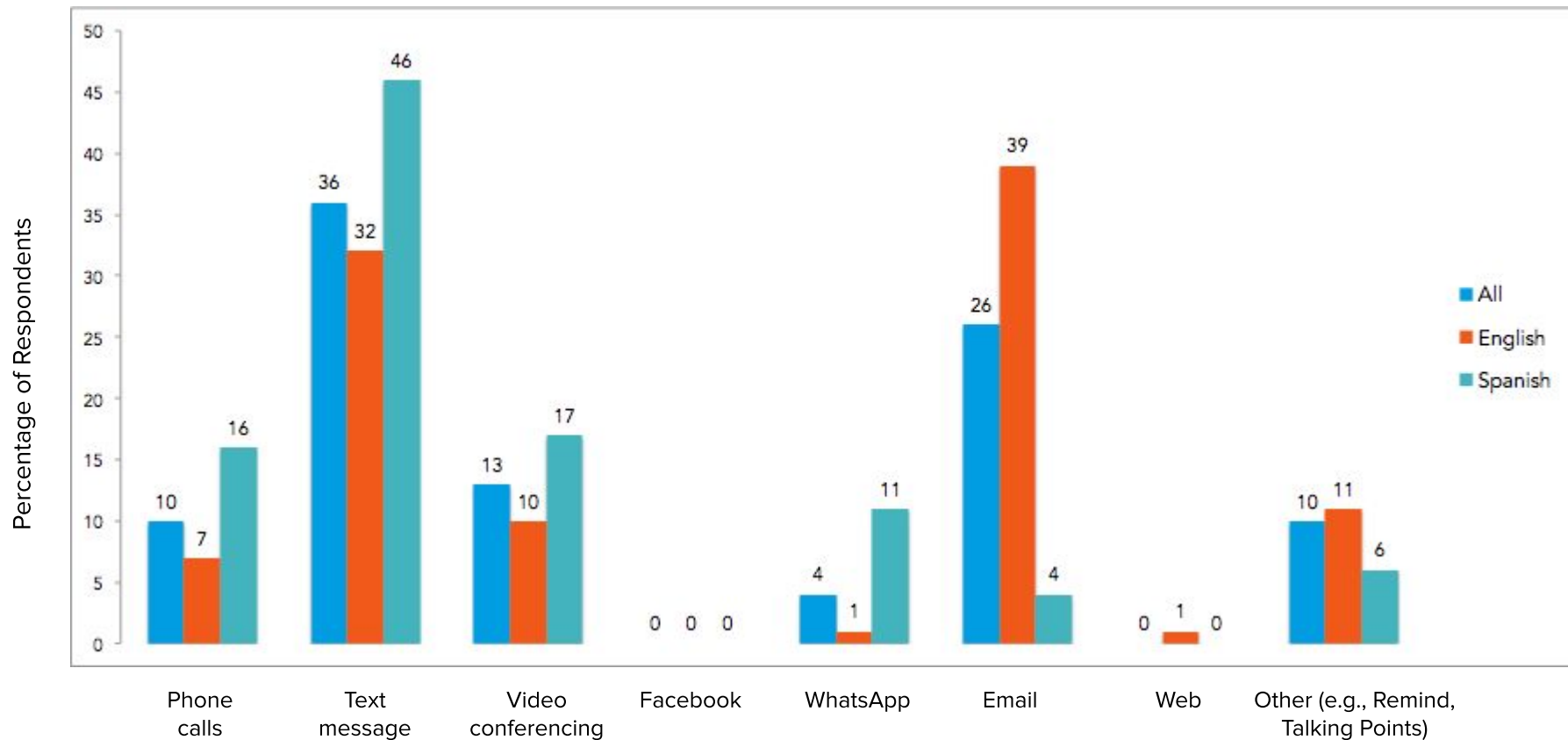


Which of the following is your preferred way to stay in touch with your child's teacher?



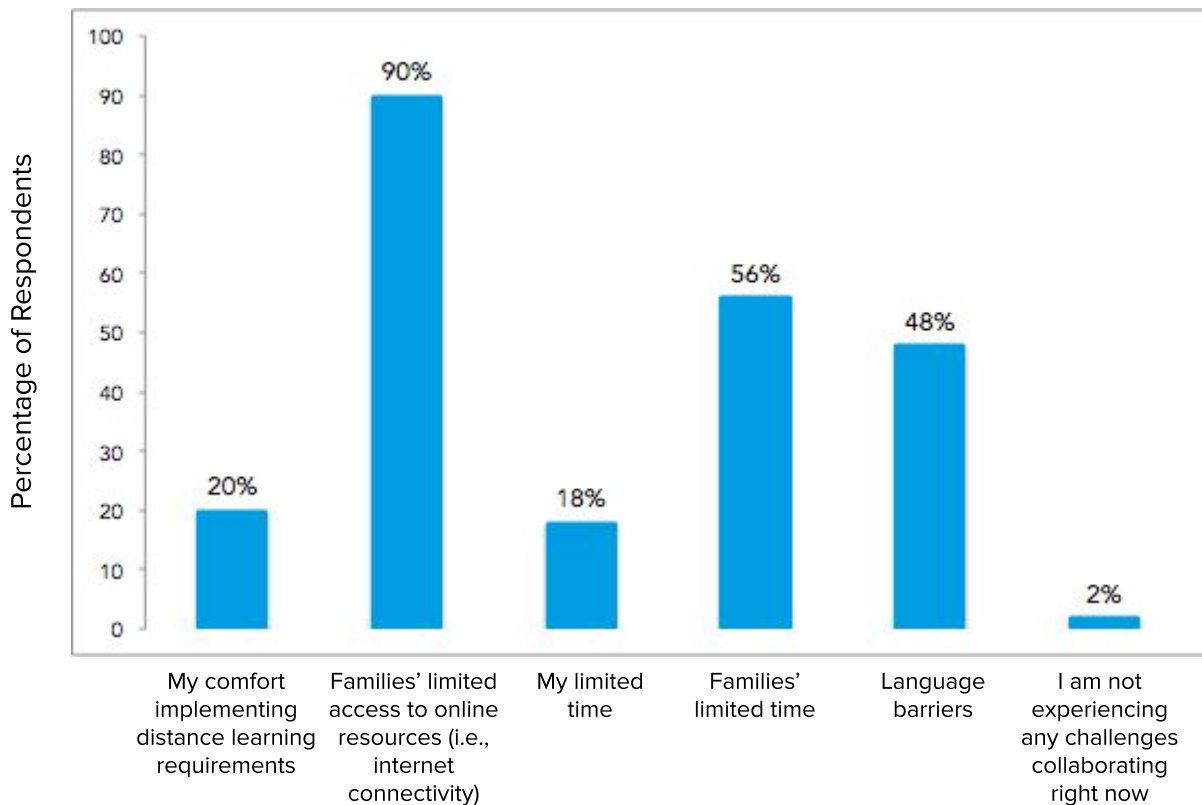
Analysis by language -

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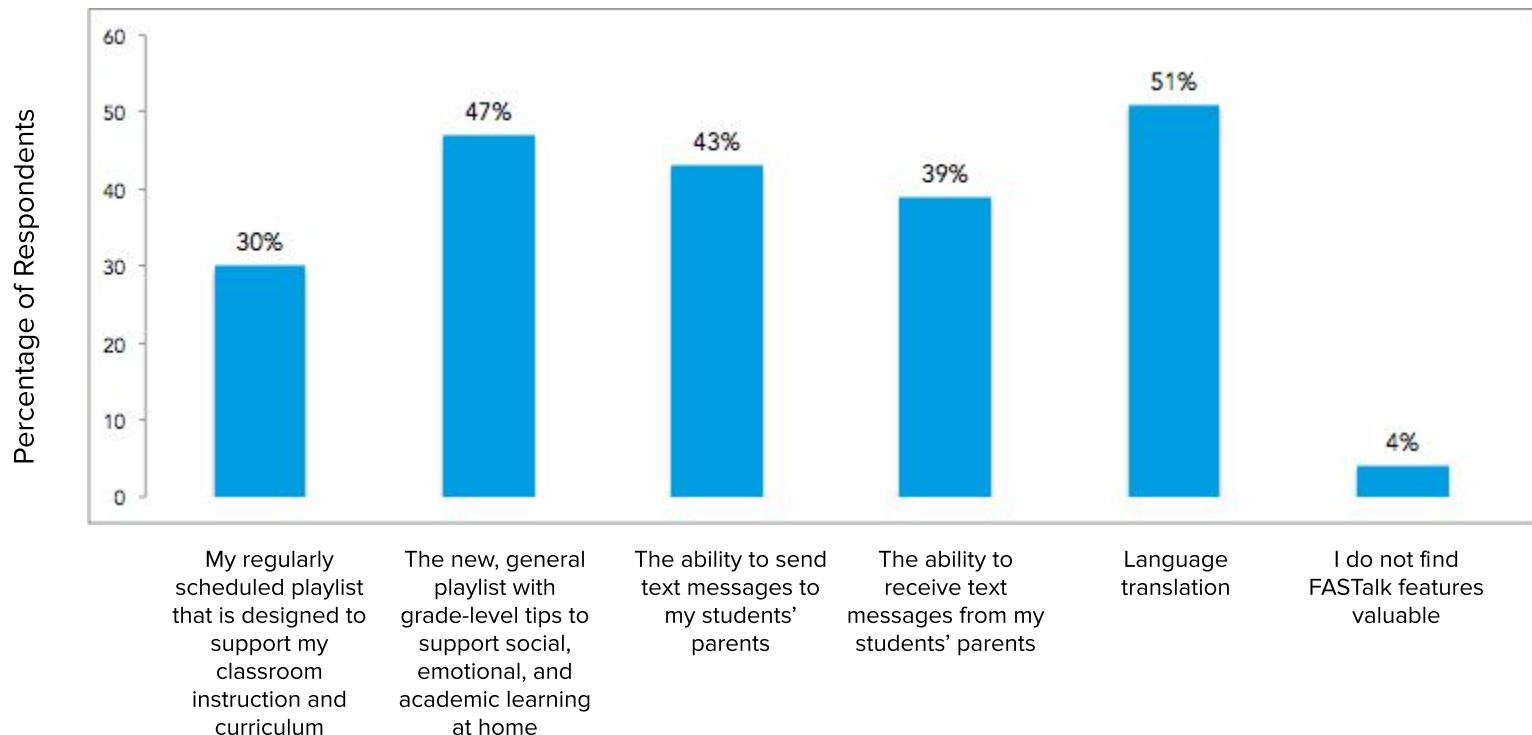
Teacher Survey Results

What makes it challenging for you to collaborate with families to support student learning during the school closures?



Note: Respondents were asked to check all that apply

Which FASTalk features are most valuable to you right now?



*Note:
Respondents
were asked to
check all that
apply*



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